

Call Type Summary Report

04/22/16 - 04/23/16

Call Type	Calls			Unique Calls			Duration		Hold Time		Cost	
	In	Out	Total	In	Out	Total	Total	Average	Total	Average	Total	Average
Inbound	754	0	754	648	0	648	21:13:48	00:01:41	01:46:02	00:00:08	\$0.00	\$0.00
Interstate LD	0	526	526	0	520	520	18:57:59	00:02:09	00:10:57	00:00:01	\$72.08	\$0.14
Intrastate LD	0	38	38	0	38	38	01:18:53	00:02:04	00:00:00	00:00:00	\$4.97	\$0.13
Local	0	6	6	0	6	6	00:12:42	00:02:06	00:00:00	00:00:00	\$0.80	\$0.13
Toll Free	0	140	140	0	139	139	17:39:45	00:07:34	00:00:08	00:00:00	\$0.00	\$0.00
GRAND TOTALS:	754	710	1464	648	703	1351	2.11:23:07	00:02:26	01:57:07	00:00:04	\$77.85	\$0.05