

Abandoned Queue Calls Detail Report

04/22/16 - 04/26/16

Queue: 280

Time Stamp	Queue	Number	Name	Line	City, State	Xfr To/From	ACD Hold
4/22/16 4:35:15p	280	(519) 852-7793	DESIGN	002	London ON		00:00:25
4/23/16 2:33:14p	280	(813) 428-7330	CONSIGNHERE.C	001	FL		00:00:05
4/25/16 2:28:46p	280	(702) 397-4585	VIRTUAL RODEO	003	Overton NV		00:02:43
4/25/16 3:48:44p	280	(276) 796-2782	EXOBIZ	005	Pound VA		00:00:08
4/25/16 4:21:55p	280	(616) 524-2672	THE PRETTY PE	003	Grand Rapids MI		00:00:02
4/26/16 8:23:57a	280	(478) 464-6166	RETRO SIN	003	Macon GA		00:03:06
4/26/16 10:02:24a	280	(515) 261-8074	ISOTREK	002	Des Moines IA		00:00:18

Totals for Queue: 280

Calls: 7

ACD Hold Time: 00:06:47

Avg ACD Hold: 00:00:58

Longest ACD Hold: 00:03:06

Queue: 282

Time Stamp	Queue	Number	Name	Line	City, State	Xfr To/From	ACD Hold
4/22/16 9:13:12a	282	(239) 285-1851	CELESTIAL WAL	002	Fort Myers FL		00:01:05
4/22/16 9:40:30a	282	(239) 285-1851	CELESTIAL WAL	002	Fort Myers FL		00:00:32
4/22/16 11:08:03a	282	(541) 502-5016	EXTREMERCE	001	OR		00:03:26

Totals for Queue: 282

Calls: 3

ACD Hold Time: 00:05:03

Avg ACD Hold: 00:01:40

Longest ACD Hold: 00:03:26

Grand Totals:

Calls: 10

ACD Hold Time: 00:11:50

Avg ACD Hold: 00:01:11

Longest ACD Hold: 00:03:26