

# Call Summary By State Report

04/22/16 - 04/23/16

State	Calls			Unique Calls			Duration		Hold Time		Cost	
	In	Out	Total	In	Out	Total	Total	Average	Total	Average	Total	Average
AB	9	2	11	9	2	11	00:18:00	00:01:38	00:00:00	00:00:00	\$0.09	\$0.01
AK	1	3	4	1	3	4	00:10:14	00:02:33	00:00:00	00:00:00	\$0.49	\$0.12
AL	4	11	15	4	11	15	00:17:13	00:01:08	00:00:00	00:00:00	\$0.81	\$0.05
AN	0	1	1	0	1	1	00:03:15	00:03:15	00:00:00	00:00:00	\$0.20	\$0.20
AR	7	9	16	7	9	16	00:27:26	00:01:42	00:00:00	00:00:00	\$1.17	\$0.07
AZ	13	11	24	13	11	24	00:59:36	00:02:28	00:00:00	00:00:00	\$1.52	\$0.06
BC	2	5	7	2	5	7	00:09:54	00:01:24	00:00:00	00:00:00	\$0.46	\$0.07
BM	0	1	1	0	1	1	00:01:16	00:01:16	00:00:00	00:00:00	\$0.08	\$0.08
CA	56	44	100	47	44	91	02:53:59	00:01:44	00:14:25	00:00:08	\$5.77	\$0.06
CO	12	4	16	9	4	13	00:24:43	00:01:32	00:02:10	00:00:08	\$0.71	\$0.04
CT	3	3	6	1	3	4	00:10:16	00:01:42	00:01:26	00:00:14	\$0.47	\$0.08
DC	4	5	9	2	5	7	00:16:58	00:01:53	00:00:35	00:00:03	\$0.87	\$0.10
DE	0	2	2	0	2	2	00:01:53	00:00:56	00:00:00	00:00:00	\$0.12	\$0.06
DR	0	2	2	0	2	2	00:00:46	00:00:23	00:00:00	00:00:00	\$0.06	\$0.03
FL	48	38	86	36	38	74	02:38:29	00:01:50	00:07:54	00:00:05	\$5.82	\$0.07
GA	14	8	22	14	8	22	00:37:36	00:01:42	00:00:00	00:00:00	\$0.91	\$0.04
GU	0	1	1	0	1	1	00:01:14	00:01:14	00:00:00	00:00:00	\$0.08	\$0.08
HI	0	2	2	0	2	2	00:01:40	00:00:50	00:00:00	00:00:00	\$0.11	\$0.06
IA	1	8	9	1	8	9	00:12:41	00:01:24	00:00:00	00:00:00	\$0.74	\$0.08
ID	13	5	18	9	5	14	00:28:27	00:01:34	00:06:05	00:00:20	\$0.52	\$0.03
IL	20	30	50	17	29	46	01:55:24	00:02:18	00:06:27	00:00:07	\$5.06	\$0.10
IN	18	2	20	15	2	17	00:17:00	00:00:51	00:02:36	00:00:07	\$0.15	\$0.01
JM	0	2	2	0	2	2	00:01:10	00:00:35	00:00:00	00:00:00	\$0.08	\$0.04
KS	4	10	14	4	10	14	00:26:57	00:01:55	00:00:00	00:00:00	\$1.25	\$0.09

State	Calls			Unique Calls			Duration		Hold Time		Cost	
	In	Out	Total	In	Out	Total	Total	Average	Total	Average	Total	Average
KY	33	8	41	31	8	39	02:21:51	00:03:27	00:01:56	00:00:02	\$0.53	\$0.01
LA	8	2	10	7	2	9	00:11:05	00:01:06	00:00:24	00:00:02	\$0.22	\$0.02
MA	7	14	21	7	14	21	00:59:05	00:02:48	00:00:00	00:00:00	\$2.55	\$0.12
MB	1	1	2	1	1	2	00:06:40	00:03:20	00:00:00	00:00:00	\$0.35	\$0.18
MD	38	10	48	37	10	47	01:56:52	00:02:26	00:00:29	00:00:00	\$2.47	\$0.05
ME	1	0	1	1	0	1	00:00:38	00:00:38	00:00:00	00:00:00	\$0.00	\$0.00
MI	31	17	48	29	16	45	00:54:53	00:01:08	00:04:15	00:00:05	\$1.21	\$0.03
MN	7	9	16	6	9	15	00:48:47	00:03:02	00:00:15	00:00:00	\$2.35	\$0.15
MO	4	5	9	4	5	9	00:31:32	00:03:30	00:00:00	00:00:00	\$1.63	\$0.18
MS	6	3	9	6	3	9	00:13:46	00:01:31	00:00:00	00:00:00	\$0.40	\$0.04
MT	4	0	4	4	0	4	00:06:17	00:01:34	00:00:00	00:00:00	\$0.00	\$0.00
NB	0	1	1	0	1	1	00:01:19	00:01:19	00:00:00	00:00:00	\$0.08	\$0.08
NC	24	30	54	20	26	46	01:13:04	00:01:21	00:11:22	00:00:12	\$3.28	\$0.06
ND	0	1	1	0	1	1	00:01:55	00:01:55	00:00:00	00:00:00	\$0.12	\$0.12
NE	20	1	21	18	1	19	00:17:39	00:00:50	00:00:24	00:00:01	\$0.02	\$0.00
NH	0	3	3	0	3	3	00:10:44	00:03:34	00:00:00	00:00:00	\$0.66	\$0.22
NJ	10	15	25	7	15	22	01:06:37	00:02:39	00:03:55	00:00:09	\$3.35	\$0.13
NM	3	1	4	2	1	3	00:24:24	00:06:06	00:00:25	00:00:06	\$0.13	\$0.03
NN	1	0	1	1	0	1	00:01:15	00:01:15	00:00:00	00:00:00	\$0.00	\$0.00
NV	2	2	4	2	2	4	00:04:41	00:01:10	00:00:00	00:00:00	\$0.14	\$0.04
NY	27	18	45	19	18	37	01:44:16	00:02:19	00:06:10	00:00:08	\$3.95	\$0.09
OH	12	37	49	11	37	48	01:45:14	00:02:08	00:00:11	00:00:00	\$4.27	\$0.09
OK	6	4	10	4	4	8	00:13:01	00:01:18	00:02:08	00:00:12	\$0.20	\$0.02
ON	13	13	26	11	13	24	00:37:04	00:01:25	00:06:16	00:00:14	\$1.48	\$0.06
OR	58	3	61	48	3	51	01:37:30	00:01:35	00:11:50	00:00:11	\$0.19	\$0.00
PA	38	36	74	35	36	71	02:00:37	00:01:37	00:01:51	00:00:01	\$5.43	\$0.07

State	Calls			Unique Calls			Duration		Hold Time		Cost	
	In	Out	Total	In	Out	Total	Total	Average	Total	Average	Total	Average
PR	6	3	9	6	3	9	00:12:31	00:01:23	00:00:00	00:00:00	\$0.14	\$0.02
QC	12	16	28	11	16	27	01:06:25	00:02:22	00:04:06	00:00:08	\$2.82	\$0.10
RI	8	0	8	8	0	8	01:29:10	00:11:08	00:00:00	00:00:00	\$0.00	\$0.00
SC	11	3	14	11	3	14	00:25:04	00:01:47	00:00:00	00:00:00	\$0.20	\$0.01
SD	0	3	3	0	3	3	00:01:26	00:00:28	00:00:00	00:00:00	\$0.10	\$0.03
SK	4	2	6	3	2	5	00:03:07	00:00:31	00:00:22	00:00:03	\$0.06	\$0.01
TN	14	19	33	12	19	31	01:27:32	00:02:39	00:04:25	00:00:08	\$3.55	\$0.11
TX	73	23	96	64	23	87	02:18:13	00:01:26	00:09:01	00:00:05	\$3.03	\$0.03
UT	6	4	10	6	4	10	00:15:08	00:01:30	00:00:00	00:00:00	\$0.58	\$0.06
VA	3	7	10	3	7	10	00:18:12	00:01:49	00:00:00	00:00:00	\$0.95	\$0.10
VT	1	4	5	1	4	5	00:09:34	00:01:54	00:00:00	00:00:00	\$0.47	\$0.09
WA	9	22	31	9	22	31	00:28:59	00:00:56	00:00:00	00:00:00	\$1.32	\$0.04
WI	9	14	23	7	14	21	00:25:22	00:01:06	00:01:18	00:00:03	\$1.21	\$0.05
WV	5	6	11	4	6	10	00:22:02	00:02:00	00:00:32	00:00:02	\$0.82	\$0.07
WY	0	1	1	0	1	1	00:00:47	00:00:47	00:00:00	00:00:00	\$0.05	\$0.05
<b>GRAND TOTALS:</b>	<b>744</b>	<b>570</b>	<b>1314</b>	<b>641</b>	<b>564</b>	<b>1205</b>	<b>1.17:30:25</b>	<b>00:01:53</b>	<b>01:53:13</b>	<b>00:00:05</b>	<b>\$77.85</b>	<b>\$0.06</b>