

Department Summary Report

04/22/16 - 04/23/16

Department	Calls			Unique Calls			Duration		Hold Time		Cost	
	In	Out	Total	In	Out	Total	Total	Average	Total	Average	Total	Average
280	68	0	68	68	0	68	01:16:13	00:01:07	00:19:30	00:00:17	\$0.00	\$0.00
282	25	0	25	25	0	25	00:31:06	00:01:14	00:13:12	00:00:31	\$0.00	\$0.00
283	18	0	18	18	0	18	00:20:53	00:01:09	00:09:51	00:00:32	\$0.00	\$0.00
GRAND TOTALS:	111	0	111	111	0	111	02:08:12	00:01:09	00:42:33	00:00:22	\$0.00	\$0.00