

Call Detail By Queue Report

04/22/16 - 04/23/16

Queue: 280

| Time Stamp | Agent | Duration | Number | Name | Line | City, State | Xfr To/From | Ring Time | ACD Hold | Hold | Cost |
|-------------------|-------|----------|----------------|---------------|------|------------------|-------------|-----------|----------|----------|------|
| 4/22/16 8:26:45a | 128 | 00:00:12 | (734) 319-4199 | BALMYS TRANQ | 002 | Southfield MI | To 152 | | | 00:01:00 | |
| 4/22/16 8:30:12a | 128 | 00:00:34 | (306) 227-3152 | MUSICALMIX.CO | 001 | Saskatoon SK | | | | | |
| 4/22/16 8:34:35a | 128 | 00:00:25 | (828) 786-7246 | SULPHA | 001 | NC | | | | | |
| 4/22/16 8:44:17a | 128 | 00:00:41 | (814) 931-1252 | GODZILLA INCO | 001 | Johnstown PA | | | | | |
| 4/22/16 8:58:04a | 128 | 00:00:38 | (207) 245-8492 | ZILLACTIC | 001 | ME | | | | | |
| 4/22/16 8:59:19a | 128 | 00:00:40 | (856) 691-8763 | PAST YOUR EYE | 003 | Vineland NJ | | | | | |
| 4/22/16 9:20:34a | 182 | 00:01:30 | (828) 786-7246 | SULPHA | 002 | NC | To 182 | | | 00:00:32 | |
| 4/22/16 9:34:35a | 128 | 00:00:16 | (612) 316-2173 | COMVOY | 001 | Minneapolis MN | To 193 | | | 00:00:15 | |
| 4/22/16 9:38:35a | 128 | 00:00:21 | (920) 910-9323 | METAL FARM | 085 | WI | To 128 | | | 00:00:16 | |
| 4/22/16 10:00:31a | 182 | 00:00:26 | (415) 353-0805 | HIGH LIFE I | 088 | San Francisco CA | To 182 | | | 00:00:21 | |
| 4/22/16 10:06:02a | 142 | 00:01:03 | (939) 640-7620 | WEBVERSIO.COM | 004 | PR | | | | | |
| 4/22/16 10:09:14a | 128 | 00:01:08 | (541) 502-5016 | EXTREMERCE | 091 | OR | | | | | |
| 4/22/16 10:21:42a | 182 | 00:03:14 | (614) 572-6967 | VIOLULAR | 004 | Columbus OH | | | 00:01:25 | | |
| 4/22/16 10:22:03a | 182 | 00:01:30 | (315) 257-8793 | ANN N REXS | 087 | Syracuse NY | | | | | |
| 4/22/16 10:31:54a | 182 | 00:01:06 | (309) 438-9147 | JAMES JOYCE I | 004 | Bloomington IL | | | | | |
| 4/22/16 10:45:58a | 128 | 00:00:39 | (407) 683-1017 | MACRONAUT | 090 | FL | | | | | |
| 4/22/16 10:48:30a | 182 | 00:03:05 | (418) 293-4562 | IRIS GREEN | 003 | QC | | | | | |
| 4/22/16 11:16:51a | 142 | 00:00:38 | (734) 319-4199 | BALMYS TRANQ | 003 | Southfield MI | | | | | |
| 4/22/16 11:30:55a | 182 | 00:02:16 | (828) 786-7246 | SULPHA | 001 | NC | | | | | |
| 4/22/16 11:43:16a | 128 | 00:00:13 | | UNAVAILABLE | 001 | | To 134 | | | 00:00:17 | |
| 4/22/16 11:46:56a | 128 | 00:00:43 | (424) 341-9411 | NET TRIAGE | 003 | CA | To 171 | | 00:01:08 | 00:00:56 | |
| 4/22/16 11:47:43a | 142 | 00:02:42 | (803) 279-7420 | SUREPLEX | 001 | North Augusta SC | | | | | |
| 4/22/16 11:56:20a | 142 | 00:01:44 | (617) 622-5862 | NEXTTIME | 002 | Boston MA | | | | | |

[Queue: 280, continued]

| Time Stamp | Agent | Duration | Number | Name | Line | City, State | Xfr To/From | Ring Time | ACD Hold | Hold | Cost |
|-------------------|-------|----------|----------------|---------------|------|-------------------|-------------|-----------|----------|----------|------|
| 4/22/16 11:58:45a | 142 | 00:01:02 | (713) 218-1869 | QUALITEX | 001 | Houston TX | | | | | |
| 4/22/16 11:59:39a | 142 | 00:02:27 | (586) 466-3645 | BELLA OUTDOOR | 005 | Mount Clemens MI | | | 00:00:45 | | |
| 4/22/16 1:18:20p | 142 | 00:03:02 | (916) 287-2027 | ONE FOR ALL | 006 | CA | | | 00:00:43 | | |
| 4/22/16 1:24:34p | 142 | 00:01:09 | (432) 753-3030 | IN GOOD HEALT | 001 | TX | | | | | |
| 4/22/16 1:46:40p | 183 | 00:00:21 | (442) 281-0920 | HOWLOGRAPHICS | 006 | Escondido CA | To 168 | | | 00:01:05 | |
| 4/22/16 1:55:46p | 128 | 00:01:01 | (650) 353-4248 | PUBLICITY FAR | 006 | San Francisco CA | | | | | |
| 4/22/16 2:09:09p | 142 | 00:02:56 | (931) 704-5585 | THE RIG | 089 | TN | | | | | |
| 4/22/16 2:32:42p | 182 | 00:02:49 | (847) 283-1266 | EVENING STARS | 002 | Lake Forest IL | | | | | |
| 4/22/16 2:34:20p | 128 | 00:00:09 | (330) 569-4869 | BUZZICITY | 003 | Hiram OH | To 142 | | | 00:00:11 | |
| 4/22/16 2:51:13p | 142 | 00:00:08 | (306) 227-3152 | MUSICALMIX.CO | 003 | Saskatoon SK | To 182 | | | 00:00:22 | |
| 4/22/16 2:55:42p | 183 | 00:02:07 | (305) 418-0194 | HOLY SUPPORT | 002 | Doral FL | | | | | |
| 4/22/16 3:11:10p | 128 | 00:00:12 | (650) 352-4780 | CRACKERBOX | 089 | San Francisco CA | To 196 | | | 00:00:47 | |
| 4/22/16 3:34:19p | 128 | 00:01:07 | (814) 931-1252 | GODZILLA INCO | 001 | Johnstown PA | To 128 | | | 00:01:14 | |
| 4/22/16 3:35:52p | 182 | 00:00:33 | (516) 234-4823 | PASSIONPET.CO | 085 | Bohemia NY | To 182 | | | 00:00:30 | |
| 4/22/16 3:44:52p | 142 | 00:02:28 | (760) 699-7148 | PET STRESS RE | 004 | Palm Springs CA | | | | | |
| 4/22/16 4:13:49p | 128 | 00:02:11 | (519) 852-7793 | DESIGN | 004 | London ON | | | | | |
| 4/22/16 4:15:50p | 182 | 00:00:43 | (412) 373-4877 | SULPHA QUIK | 003 | Monroeville PA | | | | | |
| 4/22/16 4:21:19p | 142 | 00:00:41 | (925) 984-5428 | PEPPERBOARD | 004 | Oakland CA | | | | | |
| 4/22/16 4:21:46p | 183 | 00:00:42 | (517) 569-0984 | ESCHOIR | 005 | Rives Junction MI | | | | | |
| 4/22/16 4:29:30p | 142 | 00:01:20 | (442) 281-0920 | HOWLOGRAPHICS | 001 | Escondido CA | To 196 | | 00:02:25 | 00:02:27 | |
| 4/22/16 4:36:11p | 142 | 00:01:03 | (519) 852-7793 | DESIGN | 002 | London ON | To 142 | | | 00:03:10 | |
| 4/22/16 4:42:22p | 182 | 00:00:36 | (847) 283-1266 | EVENING STARS | 001 | Lake Forest IL | To 182 | | | 00:00:33 | |
| 4/22/16 4:48:00p | 142 | 00:01:26 | (406) 582-8952 | DIAMOND SKY | 002 | Bozeman MT | | | | | |
| 4/22/16 4:49:49p | 142 | 00:00:44 | (309) 603-5748 | BLUE HORIZON | 001 | IL | | | | | |

[Queue: 280, continued]

| Time Stamp | Agent | Duration | Number | Name | Line | City, State | Xfr To/From | Ring Time | ACD Hold | Hold | Cost |
|-------------------|-------|----------|----------------|----------------|------|---------------------|-------------|-----------|----------|----------|------|
| 4/22/16 5:29:00p | 183 | 00:00:31 | (442) 281-0920 | HOWLOGGRAPHICS | 002 | Escondido CA | | | | | |
| 4/22/16 5:37:23p | 142 | 00:00:11 | (813) 428-7330 | CONSIGNHERE.C | 001 | FL | To 196 | | | 00:00:34 | |
| 4/22/16 6:13:06p | 142 | 00:00:12 | (402) 581-7149 | ANOCHA | 001 | Omaha NE | To 163 | | | 00:00:23 | |
| 4/22/16 6:59:22p | 183 | 00:00:18 | (626) 506-2674 | SYNCRDANCE I | 002 | Los Angeles CA | To 163 | | | 00:00:31 | |
| 4/22/16 7:01:51p | 183 | 00:00:34 | (785) 546-2815 | ARCTIQ | 001 | Marquette KS | | | | | |
| 4/22/16 7:43:38p | 183 | 00:02:18 | (402) 311-6875 | PHOLIO | 001 | NE | | | | | |
| 4/23/16 9:13:18a | 183 | 00:02:35 | (618) 277-0458 | LYRICHORD | 001 | Belleville IL | | | | | |
| 4/23/16 9:32:08a | 183 | 00:01:28 | (519) 852-7793 | DESIGN | 001 | London ON | | | | | |
| 4/23/16 9:33:36a | 183 | 00:00:57 | (787) 260-5069 | SOAPEOPATH | 002 | Juana Diaz PR | | | 00:00:05 | | |
| 4/23/16 9:39:06a | 183 | 00:00:43 | (787) 260-5069 | SOAPEOPATH | 003 | Juana Diaz PR | | | | | |
| 4/23/16 9:48:45a | 183 | 00:02:04 | (519) 852-7793 | DESIGN | 003 | London ON | | | 00:00:21 | | |
| 4/23/16 10:34:19a | 183 | 00:00:27 | (519) 852-7793 | DESIGN | 003 | London ON | To 163 | | | 00:03:06 | |
| 4/23/16 11:00:20a | 183 | 00:01:12 | (541) 502-5016 | EXTREMERCE | 001 | OR | | | | | |
| 4/23/16 11:57:21a | 183 | 00:02:28 | (916) 287-2027 | ONE FOR ALL | 001 | CA | | | | | |
| 4/23/16 12:24:54p | 183 | 00:00:49 | (647) 379-8054 | VACATEREALTY | 001 | Not Available ON | | | | | |
| 4/23/16 12:39:42p | 183 | 00:00:30 | (541) 502-5016 | EXTREMERCE | 091 | OR | To 183 | | | 00:00:23 | |
| 4/23/16 1:13:46p | 183 | 00:00:33 | (289) 285-1563 | MYFARM.COM | 002 | ON | | | | | |
| 4/23/16 2:35:21p | 183 | 00:00:10 | (813) 428-7330 | CONSIGNHERE.C | 001 | FL | To 163 | | | 00:00:18 | |
| 4/23/16 2:52:58p | 183 | 00:00:34 | (734) 319-4199 | BALMYS TRANQ | 002 | Southfield MI | | | | | |
| 4/23/16 3:56:35p | 183 | 00:00:43 | (306) 227-3152 | MUSICALMIX.CO | 001 | Saskatoon SK | | | | | |
| 4/23/16 4:10:37p | 183 | 00:00:15 | (405) 391-0940 | APPLE TREE AD | 087 | Newalla OK | To 183 | | | 00:00:19 | |

[Queue: 280, continued]

| Time Stamp | Agent | Duration | Number | Name | Line | City, State | Xfr To/From | Ring Time | ACD Hold | Hold | Cost |
|------------|-------|----------|--------|------|------|-------------|-------------|-----------|----------|------|------|
|------------|-------|----------|--------|------|------|-------------|-------------|-----------|----------|------|------|

Totals for Queue: 280

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|------------------|---|---|---|--|
| Calls: 68 | Talk Time: 01:16:13 Avg Talk Time: 00:01:07 Long Talk Time: 00:03:14 | ACD Hold Time: 00:06:52 Avg ACD Hold: 00:00:06 Long ACD Hold: 00:02:25 | Hold Time: 00:19:30 Avg Hold Time: 00:00:17 Long Hold Time: 00:03:10 | Cost: \$0.00 Avg Ring Time: 00:00:00 Long Ring Time: 00:00:00 |
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Queue: 282

| Time Stamp | Agent | Duration | Number | Name | Line | City, State | Xfr To/From | Ring Time | ACD Hold | Hold | Cost |
|-------------------|-------|----------|----------------|---------------|------|--------------------|-------------|-----------|----------|----------|------|
| 4/22/16 8:03:13a | 135 | 00:02:50 | (504) 302-6676 | WEAR WOLF | 001 | Harahan LA | | | | | |
| 4/22/16 8:56:18a | 135 | 00:00:20 | (208) 805-1561 | MAINE LARDER | 002 | ID | To 188 | | 00:01:38 | 00:02:16 | |
| 4/22/16 9:15:58a | 135 | 00:01:48 | (253) 838-8530 | VIDEO BOOTH | 001 | Tacoma WA | | | | | |
| 4/22/16 9:24:56a | 135 | 00:00:36 | (260) 504-3367 | LUXURIA | 001 | Fort Wayne IN | To 163 | | | 00:00:37 | |
| 4/22/16 9:37:40a | 135 | 00:01:20 | (727) 846-2476 | HEALTHY STANC | 003 | New Port Richey FL | | | | | |
| 4/22/16 10:04:17a | 196 | 00:01:35 | (239) 285-1851 | CELESTIAL WAL | 003 | Fort Myers FL | | | | | |
| 4/22/16 10:10:54a | 196 | 00:00:56 | (682) 409-8113 | REST ASSURED | 001 | Dallas TX | To 196 | | | 00:03:09 | |
| 4/22/16 11:26:30a | 135 | 00:00:10 | (806) 958-4367 | ZENSOR | 005 | Dallas TX | To 135 | | 00:00:28 | 00:00:10 | |
| 4/22/16 1:07:34p | 135 | 00:00:13 | (208) 805-1561 | MAINE LARDER | 004 | ID | To 188 | | | 00:00:42 | |
| 4/22/16 1:12:48p | 135 | 00:00:13 | (303) 935-8021 | ACCUSAGE | 004 | Denver CO | To 135 | | | 00:00:12 | |
| 4/22/16 1:32:14p | 135 | 00:05:36 | (312) 346-4994 | XTRAXOR | 001 | Chicago IL | | | | | |
| 4/22/16 1:35:06p | 135 | 00:00:16 | (713) 710-6304 | GROOMER PILE | 003 | TX | To 185 | | 00:03:06 | 00:00:11 | |
| 4/22/16 1:42:19p | 196 | 00:00:29 | (505) 831-7465 | INCUBUS | 002 | Albuquerque NM | To 196 | | | 00:00:25 | |
| 4/22/16 1:55:08p | 196 | 00:00:51 | (609) 558-6882 | INTELLIPHARM | 004 | NJ | To 185 | | | 00:00:53 | |
| 4/22/16 2:11:13p | 163 | 00:00:59 | (208) 216-2749 | VIRTUAL CIRCU | 001 | Coeur D Alene ID | | | | | |

[Queue: 282, continued]

| Time Stamp | Agent | Duration | Number | Name | Line | City, State | Xfr To/From | Ring Time | ACD Hold | Hold | Cost |
|-------------------|-------|----------|----------------|---------------|------|----------------------|-------------|-----------|----------|----------|------|
| 4/22/16 2:14:55p | 196 | 00:01:05 | (208) 216-2749 | VIRTUAL CIRCU | 001 | Coeur D Alene ID | | | 00:00:09 | | |
| 4/22/16 2:15:08p | 163 | 00:02:55 | (218) 636-8307 | STORMLIZARD | 002 | MN | | | | | |
| 4/22/16 2:37:08p | 135 | 00:00:21 | (408) 796-8302 | EPIDERMACOLOG | 002 | San Jose CA | To 135 | | | 00:01:59 | |
| 4/22/16 3:43:19p | 196 | 00:01:47 | (304) 406-0291 | THE RIGHT STU | 003 | Wheeling WV | To 196 | | | 00:00:32 | |
| 4/22/16 4:10:06p | 163 | 00:01:42 | (208) 805-1561 | MAINE LARDER | 003 | ID | | | | | |
| 4/22/16 4:20:22p | 196 | 00:01:12 | (407) 774-5931 | MATHMUSE.COM | 003 | Altamonte Springs FL | | | | | |
| 4/23/16 10:16:21a | 163 | 00:00:38 | (215) 357-3332 | THOUGHT TANK | 001 | Churchville PA | To 183 | | 00:02:21 | 00:00:36 | |
| 4/23/16 10:33:08a | 163 | 00:01:48 | (386) 352-6133 | MY COUSIN AL | 001 | Phoenix FL | To 163 | | | 00:00:32 | |
| 4/23/16 10:36:37a | 163 | 00:00:32 | (254) 201-7871 | MONEY COACH | 002 | Clifton TX | To 163 | | 00:00:03 | 00:00:29 | |
| 4/23/16 2:08:53p | 163 | 00:00:54 | (414) 209-3216 | HOME AREA NET | 002 | Milwaukee WI | To 163 | | | 00:00:29 | |

Totals for Queue: 282

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|------------------|---|---|---|--|
| Calls: 25 | Talk Time: 00:31:06 Avg Talk Time: 00:01:14 Long Talk Time: 00:05:36 | ACD Hold Time: 00:07:45 Avg ACD Hold: 00:00:18 Long ACD Hold: 00:03:06 | Hold Time: 00:13:12 Avg Hold Time: 00:00:31 Long Hold Time: 00:03:09 | Cost: \$0.00 Avg Ring Time: 00:00:00 Long Ring Time: 00:00:00 |
|------------------|---|---|---|--|

Queue: 283

| Time Stamp | Agent | Duration | Number | Name | Line | City, State | Xfr To/From | Ring Time | ACD Hold | Hold | Cost |
|-------------------|-------|----------|----------------|---------------|------|------------------|-------------|-----------|----------|----------|------|
| 4/22/16 9:49:41a | 190 | 00:01:46 | (214) 899-8348 | ZENTIME | 006 | Plano TX | | | | | |
| 4/22/16 10:48:11a | 193 | 00:00:15 | (503) 425-5110 | CONFIRMITY CO | 002 | Portland OR | To 190 | | | 00:00:10 | |
| 4/22/16 11:09:21a | 141 | 00:00:24 | (303) 735-6143 | PRISMPANE | 001 | Boulder CO | To 185 | | | 00:00:57 | |
| 4/22/16 11:10:15a | 193 | 00:00:20 | (805) 590-2625 | CLASSWIRE | 009 | Thousand Oaks CA | To 128 | | | 00:00:25 | |
| 4/22/16 11:22:15a | 141 | 00:00:16 | (418) 375-2107 | IMPRINT TECHN | 001 | QC | To 141 | | | 00:04:06 | |

[Queue: 283, continued]

| Time Stamp | Agent | Duration | Number | Name | Line | City, State | Xfr To/From | Ring Time | ACD Hold | Hold | Cost |
|-------------------|-------|----------|----------------|---------------|------|---------------------|-------------|-----------|----------|----------|------|
| 4/22/16 11:38:26a | 188 | 00:01:02 | (208) 833-6885 | ELECTRONIC CO | 004 | Twin Falls ID | | | | | |
| 4/22/16 12:01:16p | 193 | 00:00:42 | (401) 578-3180 | HELLO ITS C | 002 | North Kingstown RI | | | | | |
| 4/22/16 12:16:58p | 190 | 00:05:55 | (310) 629-4414 | KNOW IT ALL S | 001 | Santa Fe Springs CA | | | | | |
| 4/22/16 12:47:28p | 141 | 00:00:56 | (260) 504-3367 | LUXURIA | 004 | Fort Wayne IN | To 152 | | | 00:00:36 | |
| 4/22/16 1:22:41p | 188 | 00:00:10 | (941) 417-4648 | THE COFFEE DI | 003 | FL | To 188 | | | 00:00:08 | |
| 4/22/16 2:24:45p | 141 | 00:01:07 | (602) 523-2104 | TRANSPARENT S | 001 | Phoenix AZ | | | | | |
| 4/22/16 2:34:03p | 193 | 00:00:48 | (706) 209-0477 | XURBAN | 001 | Athens GA | | | | | |
| 4/22/16 2:58:17p | 190 | 00:00:42 | (626) 647-1668 | EXPERIENCE MA | 003 | Los Angeles CA | | | | | |
| 4/22/16 3:37:43p | 193 | 00:00:36 | (541) 502-5016 | EXTREMERCE | 001 | OR | To 128 | | | 00:00:38 | |
| 4/22/16 3:53:39p | 141 | 00:00:24 | (443) 589-4676 | CACTICOFFEE | 003 | Columbia MD | To 187 | | | 00:00:29 | |
| 4/22/16 4:01:31p | 190 | 00:04:06 | (213) 355-4592 | THE EXOSHOP | 001 | Los Angeles CA | | | | | |
| 4/23/16 9:48:06a | 190 | 00:00:51 | (516) 769-7196 | QUANTUM DANCE | 001 | NY | To 183 | | | 00:01:49 | |
| 4/23/16 2:36:58p | 190 | 00:00:33 | (414) 393-4023 | MAXIMIND | 002 | Milwaukee WI | To 183 | | | 00:00:33 | |

Totals for Queue: 283

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|------------------|---|---|---|--|
| Calls: 18 | Talk Time: 00:20:53 Avg Talk Time: 00:01:09 Long Talk Time: 00:05:55 | ACD Hold Time: 00:00:00 Avg ACD Hold: 00:00:00 Long ACD Hold: 00:00:00 | Hold Time: 00:09:51 Avg Hold Time: 00:00:32 Long Hold Time: 00:04:06 | Cost: \$0.00 Avg Ring Time: 00:00:00 Long Ring Time: 00:00:00 |
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Grand Totals:

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|-------------------|---|---|---|--|
| Calls: 111 | Talk Time: 02:08:12 Avg Talk Time: 00:01:09 Long Talk Time: 00:05:55 | ACD Hold Time: 00:14:37 Avg ACD Hold: 00:00:07 Long ACD Hold: 00:03:06 | Hold Time: 00:42:33 Avg Hold Time: 00:00:22 Long Hold Time: 00:04:06 | Cost: \$0.00 Avg Ring Time: 00:00:00 Long Ring Time: 00:00:00 |
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